

## Who Are We?

AIHS was created in 1974 to serve clients in our nine county area. We are one of 16 entities that are part of the aging network, and we are officially designated by the state of Indiana as the Area Agency on Aging in Northeast Indiana. We provide a single point of entry for older adults and persons with disabilities for all listed services.

## Our Qualifications/Experience:

Our organization provides accountability for responsible use of public funds. Our case management expertise includes serving the elderly, the physically disabled and children.

## Our Commitment to Excellence

Professional principles guide our case managers. These principles include the belief that client advocacy is of primary importance. Providing the best service for the client includes the client's involvement in the decision-making process. Coordination of the delivery of services includes a strong conviction in the entitlement to privacy and confidentiality. Accountability is ever present while evaluating the quality of services being provided, their effectiveness, or monitoring the utilization of resources and fiscal responsibility.

## AIHS Office Hours

Monday-Friday  
8 a.m. - 4:30 p.m.

2927 Lake Avenue, Fort Wayne, IN 46805  
Case Management Fax Number:  
260.469.3079

Visit our website at [www.agingihs.org](http://www.agingihs.org)

...WITH OUR MISSION,  
WE PROVIDE SUCCESS.

The mission of Aging and In-Home Services of Northeast Indiana, Inc. is to promote dignity, independence, and advocacy for all older adults and persons with disabilities.

Serving Adams, Allen, DeKalb, Huntington, LaGrange, Noble, Steuben, Wells, and Whitley Counties in northeast Indiana.



We are a 501(c)(3) private, not-for-profit organization providing all services without regard to race, age, color, religion, sex, disability, national origin or ancestry. Contributions are deductible for charitable income tax purposes.

AIHS is a member of the Indiana Association of Area Agencies on Aging (IAAAA).



Aging and In-Home Services  
of Northeast Indiana, Inc.

Offering Hope Through  
Caring Connections

# Case Management

**AIHS**  
2927 Lake Ave.  
Fort Wayne, IN  
46805  
1.800.552.3662  
or 260.745.1200  
For Spanish, ask  
for extension 286  
[www.agingihs.org](http://www.agingihs.org)



AIHS Case Managers routinely visit clients in their homes and provide assessments and a link to valuable services.

### Role of Case Management

Aging and In-Home Services' Case Managers are certified professionals adhering to uncompromising Case Management standards.

Case Management Services is pivotal and, perhaps, the most important component for helping our clients realize their maximum independence. Case Managers serve as the link between clients and direct service providers. Their responsibilities include:

- \* **Assessing needs/eligibility**
- \* **Connecting clients with services**
- \* **Authorizing services/payments**
- \* **Evaluating services**
- \* **Advocating**

### Service Options

- \* **Skilled Nursing**
- \* **Home Health Aides**
- \* **Attendant Care Providers**
- \* **Homemakers**
- \* **Rehabilitative Therapies**
- \* **Adult Day Services**
- \* **Assisted Living**
- \* **Emergency Response Systems**
- \* **Home Delivered Meals**
- \* **Respite Care**
- \* **Transportation**
- \* **Legal Services**
- \* **Assistive Devices and Aids**
- \* **Medical Supplies**
- \* **Home Modifications**
- \* **Consumer Directed Care**
- \* **Family Caregiver Services**
- \* **Adult Foster Care**

### Pre-Admission Screening/ Options Counseling

In addition to in-home services, Case Managers assist with the determination of eligibility for admission and continued residence in nursing facilities in our area. Clients are assessed to determine if the placement in a nursing facility is an appropriate one for their situation. Options counseling regarding other available community and in-home services is also provided.

### Funding

- \* **Medicaid Waivers**
  - \* Aged and Disabled
  - \* Traumatic Brain Injury
- \* **Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)**
- \* **Social Service Block Grants (SSBG)**
- \* **Title III**
- \* **Older Americans Act**
- \* **Donations**
- \* **Private Pay**

AIHS Case Managers provide a variety of services to a large number of clients within the nine-county area.



Services may vary depending on the funding source and availability.